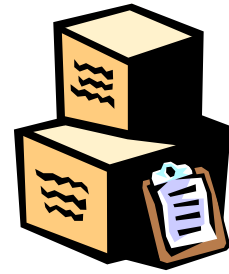


Shipping Information



The following is a list of contacts staff have used at various shipping companies in Penang:

- Kathy Ho at Transocean (kathy@transocean.com.my, <http://www.transocean.com.my/>, phone 262-2518, fax 261-4843)
- Munesh at Baltrans (phone 642-0418, 012-511-4940, fax 642-0423).
- Kevin Heng, Relocations Executive of Curio Pack Sdn Bhd (Kevin@curiopack.com.my, phone 262-3802, fax 261-8808).
- Looi Tuck Peng at P&G Movers Sdn. Bhd. (tplooi@pc.jaring.my, phone 281-0424, 281-6701, handphone 010-444-9567, 012-498-9567, fax 281-4288).
- Suresh Raj at Allied Pickfords (allpickp@tm.net.my, phone 899-5778, 899-5078, handphone 019-470-8599, fax 899-5771)
- Ismadi Rashid at Simba Logistics (simbapen@po.jaring.my, phone 227-7353, fax 228-2055)
- Tan Tat Kwang at Crown Line Malaysia in Penang (phone 283-2778, 283-2777, fax 283-2700)

Questions to Ask:

Everyone's circumstances are different so it's impossible to give you all the information or suggestions you may need. Here are a few recommendations and ideas from staff members who have used shipping companies in the past five years.

1. Before you start, decide whether you need a crate or a container to ship your things. If you have just a few pieces of furniture, then a crate may be sufficient. If you plan on shipping most your belongings, then a container or shared container may be necessary.
2. As soon as you get started, inquire about local charges and ocean freight charges for crate or container.
3. Prices will come in CBM (cubic meter).
4. Measurement of crate is on final external measurement after packing.
5. You will have more control over your personal effects if loading and sealing of container are at your residence.
6. Clarify which items you are expected to pack and which ones the shipping company will. You may get a discounted rate for packing all of your smaller items.
7. Find out what the "volume break" is and the corresponding cost. You may be able to pair down on some things to decrease your cost or buy some additional furniture to complete the volume break you are already in.
8. Inquire if your things will be shipped as loose cargo exposed to the elements or place in a container along with other cargo. You want to ensure that your crate is not treated harshly by dock handlers. However, placing your crate with other cargo may cause a delay in its arrival (they may have to wait for additional cargo before completing a container, causing your things to wait several weeks on either end of the process). If you choose to send your crate LCL (liftvan packed), the liftvan itself will be placed in the container and not shipped on deck on the vessel. You will have to pay certain charges and container unstuffing charges at

the point of destination. If you fill a container, you will not have LCL charges and will only have to pay for THC (terminal handling charges).

9. Be very specific about the dates you will need to have your things packed and when you will be departing. Ask how long it will take the packers to pack your things.
10. Ask about additional charges such as consular fees, customs duties, demurrage charges, detention inspection fees, etc.
11. Investigate options for insurance at “declared replacement value.”

Approximate costs:

RM 13,800+ for whole container (20 cbm) to east coast U.S.

RM 3,000+ for 3 cbm container to east coast U.S.

Testimonials:

- Baltrans has very prompt service. They are willing to negotiate a rate with you. Munesh is very flexible and accommodating.
- Hey, I did want to let you know (for future reference for people) that sending my stuff through Transocean went really smoothly, no problems whatsoever and it was just really easy. So, if people leave again this year you can recommend their company.